

PARKMOBILE ACCOUNT CREATION

Updated 4/29/2016

NOTE: Customers will need their name, email, phone number, license plate and credit card information.

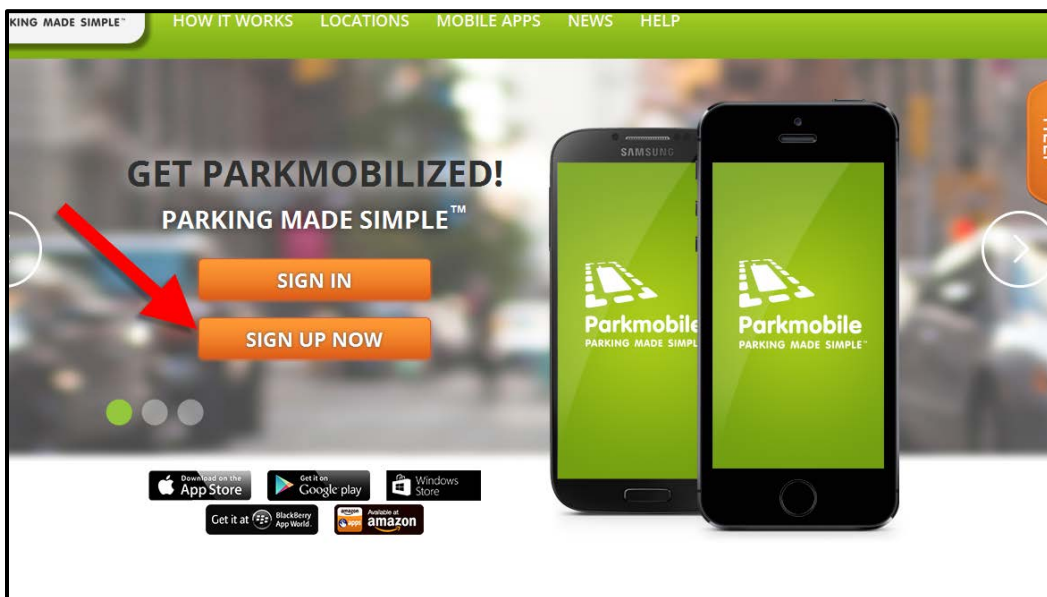
Customers are encouraged to contact Parkmobile support at www.parkmobile.com or 877-727-5457.

Note that the payment phone number is different than the customer service phone number
(customer service is 24/7)

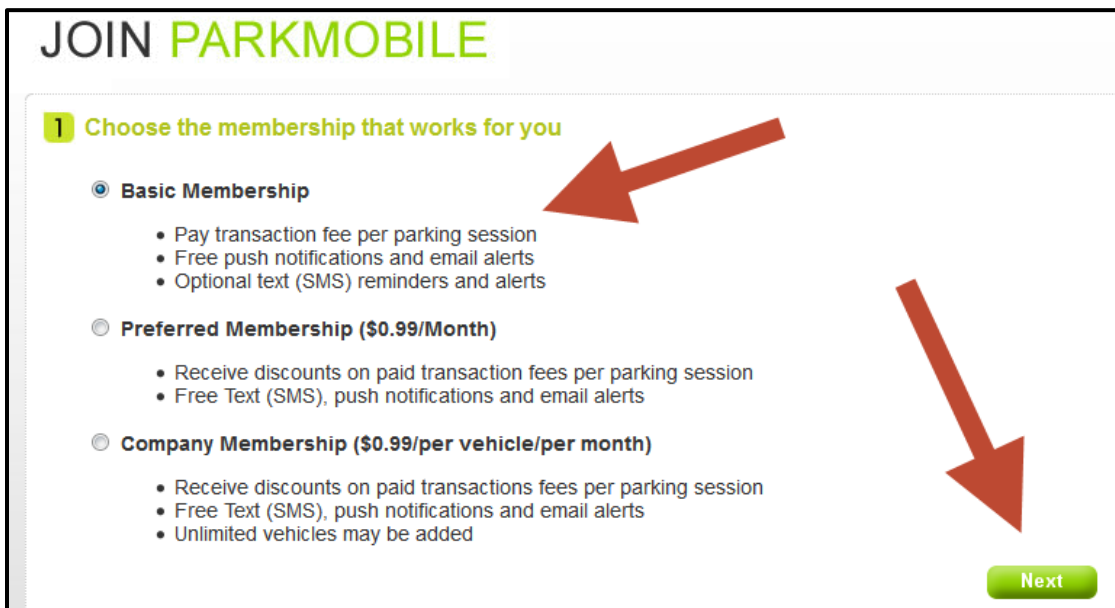
ACCOUNT CREATION USING WEBSITE

1. Visit www.parkmobile.com

2. Click “SIGN UP NOW” button



3. Select “Basic Membership”. Click “Next”.



5. Review information. Agree to terms and click “Next”.

JOIN PARKMOBILE

3 Review Details Submitted

Membership Type [Edit](#)
Basic Membership

Personal Details [Edit](#)

First name [REDACTED]
Last name [REDACTED]
Email address [REDACTED]

Mobile Phone and Vehicle Details [Edit](#)

| Mobile Number | License Plate Number | Country | ST/Prov |
|---------------|----------------------|---------------|---------------|
| 64564894 | 775kk | United States | West Virginia |

I've read all the **terms and conditions** of Parkmobile and I accept them.


[Back](#) [Next](#)

6. Select “No” for Parkmobile Wallet and click “Next”.

JOIN PARKMOBILE

PAYING FOR PARKING JUST GOT BETTER

Parkmobile provides you with a simpler method of paying for parking:
The Parkmobile Wallet



4 Select Parkmobile Wallet as primary payment method

The Parkmobile Wallet provides you the opportunity to designate a sum of money from which parking payments will be subtracted. Your Parkmobile Wallet will automatically be reloaded for the selected amount once the balance has been reduced to \$0.00. If the Parkmobile Wallet is not selected during registration, you can opt-in to the Parkmobile Wallet after your account has been created. Please note, using the Parkmobile Wallet may provide discounted transaction fees at particular locations. If the Parkmobile Wallet is not accepted at a location your alternate payment method will be used.

[Click Here](#) to see where Parkmobile Wallet is accepted.

Use Parkmobile Wallet as my primary payment method

- Please Select
- Yes
- No





[Next](#)

7. Select credit card payment type (Visa or MasterCard). Enter payment information. Click **“Next”**.

JOIN PARKMOBILE

5 Select Payment methods

Select the payment method that will be used to fund your Parkmobile Wallet (if selected,) or will be the primary payment method from which your transactions will be paid.

VISA Checkout
 PayPal
 VISA    

[Click Here](#) to see where PayPal is accepted.

Primary Credit Card

Name as it appears on the card* :

Card Type* :

Card Number* :

Expiration mm/yy* : /

Card security number* :

Country* :

Billing Zipcode* :

[Add Secondary Credit Card](#)

Next

8. Your account is created. Click **“Continue”**. Close browser.

JOIN PARKMOBILE

6 Finished

Congratulations! Your Parkmobile account has been created!

Selecting 'Continue' will direct you to the Parkmobile Personal Pages Home Screen. From there, you may view or edit any of your account details, as well as select the notifications you would prefer to receive regarding each of your parking transactions.

Continue

ACCOUNT CREATION USING APPS ON MOBILE DEVICES

Apple iOS app is shown here as example. Visit <http://us.parkmobile.com/mobile-apps> for more information. Parkmobile applications available for Apple, Google Android, Windows, Blackberry and Amazon devices.

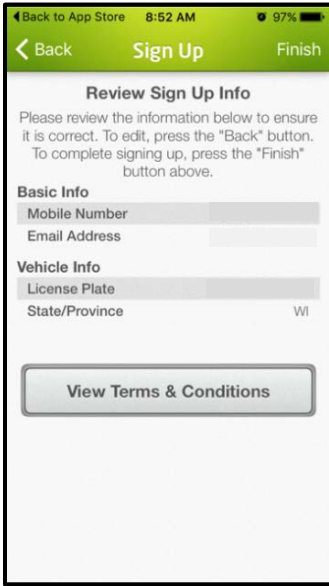


1. Download latest Parkmobile app appropriate for your mobile device from the smartphone app store.

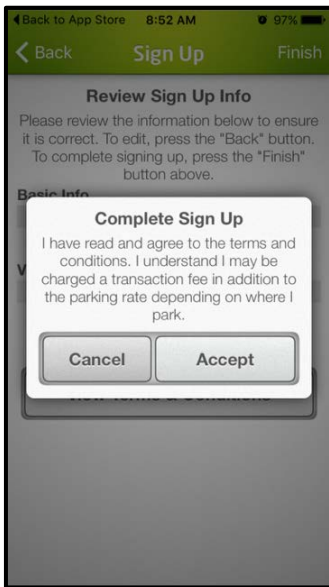
2. Click “**Sign up**” or “**Register**” button.

| Basic Info | |
|--|------------------|
| Mobile Phone | (123)456-7890 |
| Email Address | john@example.com |
| Password | Password123 |
| SHOW PASSWORD | |
| Vehicle Info | |
| License Plate | USA123 |
| State/Province | Required |
| Have a Promotion Code? | |

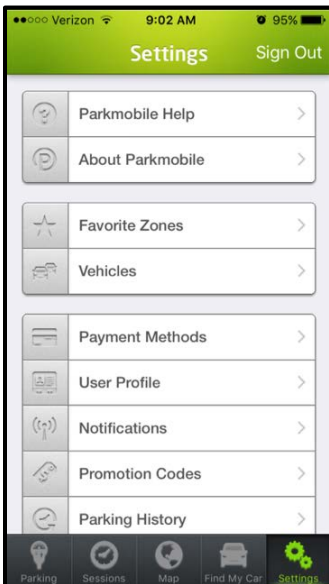
3. Enter phone number, email, password, and license plate information. The license plate you enter will be used for enforcement, so enter the plate of the car/motorcycle that you intend to drive most often (this can be changed later if you drive a different vehicle). Click “**Continue**”.



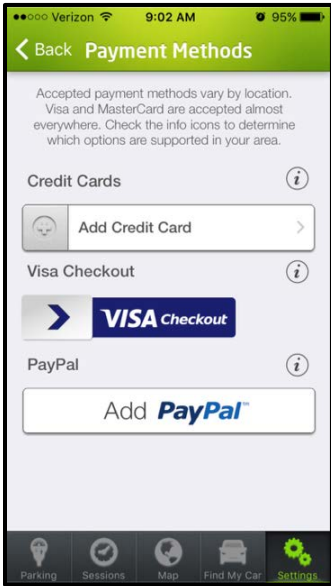
4. Review information and click **“Finish”**.



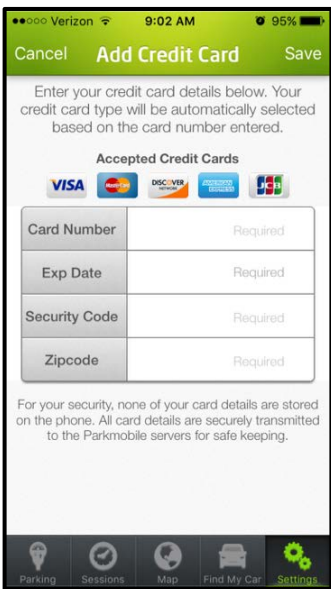
5. Click **“Accept”**.



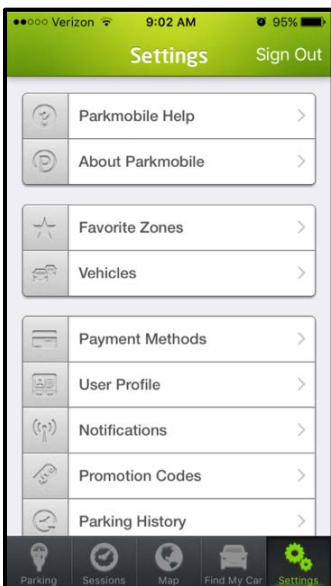
6. Click **“Payment Methods”**.



7. Click **“Add Credit Card”**.



8. Enter credit card information and click **“Save”**. *Only Visa and MasterCard are accepted!* Your account creation is complete.



9. OPTIONAL FOR FLEX PERMIT HOLDERS.

If you would like, you can save your zone code (printed on your parking permit) as a **“Favorite Zone”** in the **“Settings”** menu so your zone will always appear as the default zone.

ACCOUNT CREATION USING IVR (by phone)

1. Call Parkmobile at 877-727-5003.
2. Follow prompts to enter information and create an account.