NOTE: Customers will need their name, email, phone number, license plate and credit card information. Customers are encouraged to contact Parkmobile support at www.parkmobile.com or 877-727-5457. Note that the payment phone number is different than the customer service phone number (customer service is 24/7).

ACCOUNT CREATION USING WEBSITE

1. Visit www.parkmobile.com

2. Click “SIGN UP NOW” button

3. Select “Basic Membership”. Click “Next”.

JOIN PARKMOBILE

1. Choose the membership that works for you

- Basic Membership
  - Pay transaction fee per parking session
  - Free push notifications and email alerts
  - Optional text (SMS) reminders and alerts

- Preferred Membership ($0.99/Month)
  - Receive discounts on paid transaction fees per parking session
  - Free Text (SMS), push notifications and email alerts

- Company Membership ($0.99/per vehicle/per month)
  - Receive discounts on paid transactions fees per parking session
  - Free Text (SMS), push notifications and email alerts
  - Unlimited vehicles may be added

Next
4. Complete all required registration fields. The license plate you enter will be used for enforcement, so enter the plate of the car/motorcycle that you intend to drive most often (this can be changed later if you drive a different car). Click “Next”.

JOIN PARKMOBILE

**Personal Details**
- First name:
- Last name:
- Email address:
- Password (at least 8 characters, one number, one special character):
- Confirm password:

**Mobile Phone and Vehicle Details**
Please add the mobile number associated to the license plates you would like to register. It is possible to use the same mobile number multiple times to register separate vehicles.
- Mobile Number:
- License Plate Number:
- Country:
- ST/Prov:

**Add LPN**

**Promotion Code**
If you have a Parkmobile promotion code that is still active please enter the promotion code below so we may apply the promotion to your account. Only one promotion code will be accepted during registration.
- Promotion Code:

Security: Under the Data Protection Act, we have a legal duty to safeguard any information we collect from you. Information is protected using SSL-256 bit encryption. Our data servers are maintained and hosted in a secure and redundant cloud using a SSAE19 certified service provider. We invite you to read more about our Privacy Policy.

Enter your phone number into the space provided to receive standard rate alerts for Parkmobile parking and unparking of your car. Receive 2 Parking Service Messages per request. Text STOP to 69846 to opt out. Text HELP to 69846 for support or call 877-727-5467, email helpdesk@parkmobileglobal.com. Message & Data Rates May Apply. Participating Carriers Include: AT&T, T-Mobile, U.S. Cellular, Sprint, Boost, Virgin Mobile, Google Voice and Verizon Wireless. For customer support please call 877-727-5467, email helpdesk@parkmobileglobal.com or visit https://parkmobile.com/phoenix/pdf/terms_and_conditions_us.html for full Terms and Conditions and Privacy Policy.

[Next]
5. Review information. Agree to terms and click “Next”.

6. Select “No” for Parkmobile Wallet and click “Next”.

JOIN PARKMOBILE

Paying for parking just got better

Parkmobile provides you with a simpler method of paying for parking:
The Parkmobile Wallet

Select Parkmobile Wallet as primary payment method

Use Parkmobile Wallet as my primary payment method

Please Select

Please Select

Yes

No

Next
7. Select credit card payment type (Visa or MasterCard). Enter payment information. Click “Next”.

8. Your account is created. Click “Continue”. Close browser.
ACCOUNT CREATION USING APPS ON MOBILE DEVICES

Apple iOS app is shown here as example. Visit http://us.parkmobile.com/mobile-apps for more information. Parkmobile applications available for Apple, Google Android, Windows, Blackberry and Amazon devices.

1. Download latest Parkmobile app appropriate for your mobile device from the smartphone app store.

2. Click “Sign up” or “Register” button.

3. Enter phone number, email, password, and license plate information. The license plate you enter will be used for enforcement, so enter the plate of the car/motorcycle that you intend to drive most often (this can be changed later if you drive a different vehicle). Click “Continue”.

   ![Sign Up Screen]

   - **Basic Info**
     - Mobile Phone: (123) 456-7890
     - Email Address: john@example.com
     - Password: Password123

   - **Vehicle Info**
     - License Plate: USA123
     - State/Province: Required
4. Review information and click “Finish”.

5. Click “Accept”.

6. Click “Payment Methods”.
7. Click “Add Credit Card”.

8. Enter credit card information and click “Save”. *Only Visa and MasterCard are accepted!* Your account creation is complete.

9. **OPTIONAL FOR FLEX PERMIT HOLDERS.**
   If you would like, you can save your zone code (printed on your parking permit) as a “Favorite Zone” in the “Settings” menu so your zone will always appear as the default zone.
1. Call Parkmobile at 877-727-5003.

2. Follow prompts to enter information and create an account.