NOTE: Customers will need their name, email, phone number, license plate and credit card information. Customers are encouraged to contact Parkmobile support at 877-727-5457 for immediate assistance. Note that the payment phone number is different than the customer service phone number (customer service is 24/7)

ACCOUNT CREATION USING WEBSITE

1. Visit http://us.parkmobile.com

2. Click “SIGN UP NOW” button

3. Select “Basic Membership”. Click “Next”.
4. Complete all required registration fields. The license plate you enter will be used for enforcement, so enter the plate of the car/motorcycle that you intend to drive most often (this can be changed later if you drive a different car). Click “Next”.

[Image of a registration form with arrows pointing to various fields]

- **First name**: Enter your first name.
- **Last name**: Enter your last name.
- **Email address**: Enter your email address.
- **Password**: Create a password with at least 8 characters, including at least one number or special character.
- **Confirm password**: Re-enter your password to confirm.

**Mobile Phone and Vehicle Details**

- **Mobile Number**: Enter your mobile number.
- **License Plate Number**: Enter the license plate number.
- **Country**: Select your country from the dropdown.
- **ST/Prov**: Select your state/province from the dropdown.

**Add LPN**

**Promotion Code**

If you have a Parkmobile promotion code that is still active, please enter the promotion code below so we may apply the promotion to your account. Only one promotion code will be accepted during registration.

- **Promotion Code**: Enter your promotion code.

Security: Under the Data Protection Act, we have a legal duty to safeguard any information we collect from you. Information is protected using SSL-256 bit encryption. Our data servers are maintained and hosted in a secure and redundant cloud using a SSAE16 certified service provider. We invite you to read more about our Privacy Policy.

Enter your phone number into the space provided to receive standard rate alerts for Parkmobile parking and unparking of your car. Receive 2 Parking Service Messages per request. Text STOP to 69846 to opt out. Text HELP to 69846 for support or call 877-727-5467; email helpdesk@parkmobileglobal.com. Msg & Data Rates May Apply. Participating Carriers Include: AT&T, T-Mobile, U.S. Cellular, Sprint, Boost, Virgin Mobile, Google Voice and Verizon Wireless. For customer support please call 877-727-5467; email helpdesk@parkmobileglobal.com or visit https://parkmobile.com/phonics/pdf/terms_and_conditions_us.html for full Terms and Conditions and Privacy Policy.
5. Review information. Agree to terms and click “Next”.

6. Select “No” for Parkmobile Wallet and click “Next”.
7. Select credit card payment type (Visa or MasterCard). Enter payment information. Click “Next”.

8. Your account is created. Click “Continue”. Close browser.
ACCOUNT CREATION USING APPS ON MOBILE DEVICES

Apple iOS app is shown here as example. Visit [http://us.parkmobile.com/mobile-apps](http://us.parkmobile.com/mobile-apps) for more information. Parkmobile applications available for Apple, Google Android, Windows, Blackberry and Amazon devices.

1. Download latest Parkmobile app appropriate for your mobile device from the smartphone app store.

2. Click “Sign up” or “Register” button.

3. Enter email, password, and license plate information. The license plate you enter will be used for enforcement, so enter the plate of the car/motorcycle that you intend to drive most often (this can be changed later if you drive a different vehicle). Click “Continue”.

Have a Promotion Code?
4. Review information and click “Finish”.

5. Click “Accept”.
6. Click “Payment Methods”.

7. Click “Add Credit Card”.
8. Enter credit card information and click “Save”. Only Visa and MasterCard are accepted! Your account creation is complete.

9. OPTIONAL FOR FLEX PERMIT HOLDERS. If you would like, you can save your zone code (printed on your parking permit) as a “Favorite Zone” in the “Settings” menu so your zone will always appear as the default zone.
1. Call Parkmobile at 877-727-5003.

2. Follow prompts to enter information and create an account.