PARKMOBILE ACCOUNT CREATION
Updated 5/16/2017

NOTE: Customers will need their name, email, phone number, license plate and credit card information. Customers are encouraged to contact Parkmobile support at 877-727-5457 for immediate assistance. Note that the payment phone number is different than the customer service phone number (customer service is 24/7).

ACCOUNT CREATION USING WEBSITE

1. Visit www.parkmobile.com

2. Click “SIGN UP NOW” button

3. Select “Basic Membership”. Click “Next”.

4. Complete all required registration fields. The license plate you enter will be used for enforcement, so enter the plate of the car/motorcycle that you intend to drive most often (this can be changed later if you drive a different car). Click “Next”.

![JOIN PARKMOBILE form](image)
5. Review information. Agree to terms and click “Next”.

6. Select “No” for Parkmobile Wallet and click “Next”.
7. Select credit card payment type (Visa or MasterCard). Enter payment information. Click “Next”.

8. Your account is created. Click “Continue”. Close browser.
ACCOUNT CREATION USING APPS ON MOBILE DEVICES

Apple iOS app is shown here as example. Visit http://us.parkmobile.com/mobile-apps for more information. Parkmobile applications available for Apple, Google Android, Windows, Blackberry and Amazon devices.

1. Download latest Parkmobile app appropriate for your mobile device from the smartphone app store.

2. Click “Sign up” or “Register” button.

3. Enter email, password, and license plate information. The license plate you enter will be used for enforcement, so enter the plate of the car/motorcycle that you intend to drive most often (this can be changed later if you drive a different vehicle). Click “Continue”.

Download on the App Store
4. Review information and click “Finish”.

5. Click “Accept”.
6. Click “Payment Methods”.

7. Click “Add Credit Card”.

Accepted payment methods vary by location. Visa and MasterCard are accepted almost everywhere. Check the info icon to determine which options are supported in your area.
8. Enter credit card information and click “Save”. *Only Visa and MasterCard are accepted!* Your account creation is complete.

9. **OPTIONAL FOR FLEX PERMIT HOLDERS.** If you would like, you can save your zone code (printed on your parking permit) as a “Favorite Zone” in the “Settings” menu so your zone will always appear as the default zone.
1. Call Parkmobile at 877-727-5003.

2. Follow prompts to enter information and create an account.