

PARKMOBILE ACCOUNT CREATION

Updated 2/21/2019

NOTE: Customers will need their name, email, phone number, license plate and credit card information.

Customers are encouraged to contact Parkmobile support at 877-727-5457 for immediate assistance.

Note that the payment phone number is different than the customer service phone number
(customer service is 24/7)

ACCOUNT CREATION USING WEBSITE

1. Visit <https://parkmobile.io/>
(Parkmobile recommends using Google Chrome, Microsoft Edge, Mozilla Firefox or Safari for “optimal experience.”)
2. Click “Sign in/SIGN UP”

ParkMobile Enter Zone Number Get the App **Sign in/Sign up** Reserve Parking

A Smarter Way to Park

You've got places to be. ParkMobile will help get you there faster. Our free app makes it easy to find and pay for parking without running back to feed the meter. And you can reserve spots ahead of time for concerts and sporting events. With more than a million spots and 3,000 locations across North America, ParkMobile gives you a smarter way to park when you're on the go.

Reserve Parking at a Location or Venue

Where are you parking? **Go**

Download the App

See How it Works

3. Click “Zone Parking”

The screenshot shows the ParkMobile website interface. At the top, there is a navigation bar with the ParkMobile logo on the left, and links for "Enter Zone Number", "Get the App", "Sign in/Sign up", and "Reserve Parking" on the right. The "Reserve Parking" link is highlighted in green. A modal window titled "ParkMobile Log In" is open in the center, with a close button (X) in the top right corner. Below the title, it says "Select from the parking options below to proceed". There are two blue buttons with white icons and text: "Zone Parking" (with a car icon) and "Reserved Parking" (with a calendar icon). The "Zone Parking" button is highlighted with a red rounded rectangle. Below these buttons, it says "You can also pay for zone parking and reservation parking by downloading the ParkMobile App". On the left side of the page, there is a section titled "A Smarter Way to Park" with a sub-section "Reserve Parking at a Location" and a text input field "Where are you parking?". On the right side, there is a smartphone displaying the app interface and a "See How it Works" button with a play icon.

ParkMobile Enter Zone Number Get the App Sign in/Sign up Reserve Parking

ParkMobile Log In

Select from the parking options below to proceed

Zone Parking
Sign in or create an account to pay for on- and off-street parking using a zone number

Reserved Parking
Sign in or create an account to pay for reservation parking in garages and lots

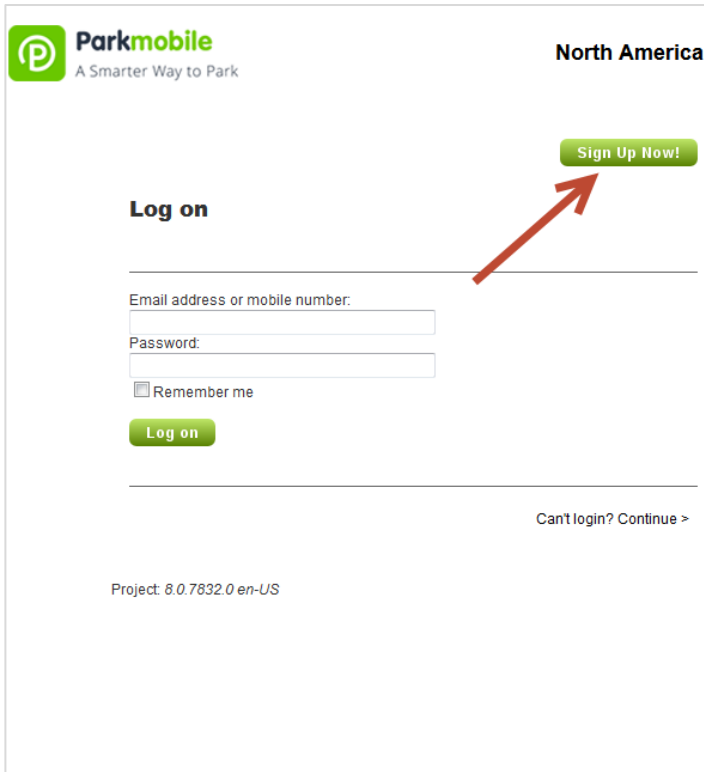
You can also pay for zone parking and reservation parking by downloading the ParkMobile App

Reserve Parking at a Location

Where are you parking?

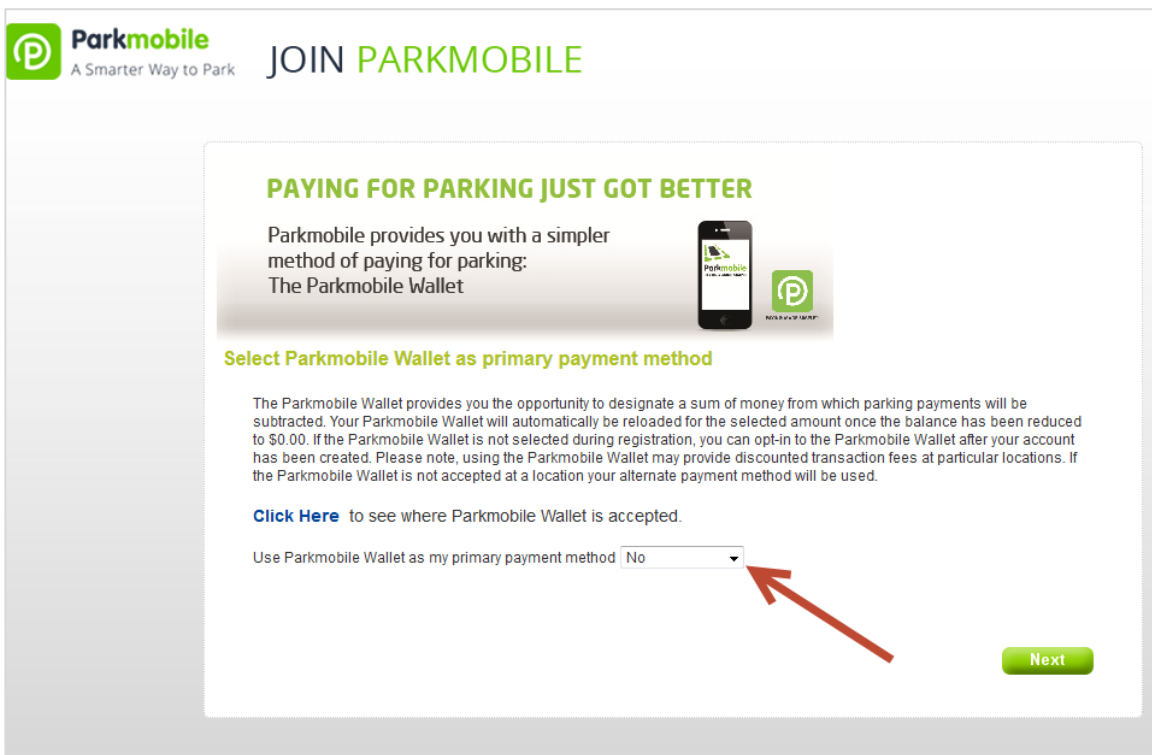
See How it Works

4. Click “Sign Up Now!”



The screenshot shows the Parkmobile login page for North America. The Parkmobile logo is in the top left, and 'North America' is in the top right. A green 'Sign Up Now!' button is located in the upper right area, with a red arrow pointing to it. Below the button is a 'Log on' section with input fields for 'Email address or mobile number' and 'Password', a 'Remember me' checkbox, and a 'Log on' button. A 'Can't login? Continue >' link is at the bottom right. The footer text reads 'Project: 8.0.7832.0 en-US'.

5. Select “no” for using Parkmobile Wallet.








The screenshot shows the 'JOIN PARKMOBILE' registration page. The Parkmobile logo is in the top left, and 'JOIN PARKMOBILE' is in the top right. The main heading is 'PAYING FOR PARKING JUST GOT BETTER'. Below this is a text block: 'Parkmobile provides you with a simpler method of paying for parking: The Parkmobile Wallet', accompanied by an image of a smartphone displaying the Parkmobile app and the Parkmobile logo. A green heading reads 'Select Parkmobile Wallet as primary payment method'. Below this is a paragraph of text explaining the Parkmobile Wallet and its benefits. A blue link 'Click Here' is provided. At the bottom, there is a dropdown menu labeled 'Use Parkmobile Wallet as my primary payment method' with 'No' selected. A red arrow points to this dropdown menu. A green 'Next' button is in the bottom right corner.

6. Select credit card payment type (Visa or MasterCard). Enter payment information. Click “Next”

JOIN PARKMOBILE


5 Select Payment methods


Select the payment method that will be used to fund your Parkmobile Wallet (if selected,) or will be the primary payment method from which your transactions will be paid.


VISA Checkout
 PayPal
 VISA     


[Click Here](#) to see where PayPal is accepted.


Primary Credit Card


Name as it appears on the card* : 


Card Type* : 


Card Number* : 

Expiration mm/yy* : / 

Card security number* : 

Country* : 

Billing Zipcode* : 

[Add Secondary Credit Card](#) 

7. Please select a membership option that best suits your needs. The “Basic” membership option is the only free membership option.

Parkmobile
A Smarter Way to Park

JOIN PARKMOBILE

1 Choose the membership that works for you

- Basic Membership**
 - Hassle-free parking. Seamlessly pay for parking with your mobile phone!
 - Parking longer than planned? Remotely add time to your parking session. No need to walk back to the meter.
 - Find a parking space before you arrive. Forget the hassle of finding parking last minute. Reserve a space directly from your phone.
 - Customize alerts to notify you when your session is about to expire.
- ParkmobilePro (\$0.99/Month)**
 - View up-to-date parking availability predictions right on your map (where available). Look for the green and yellow lines to find open parking near you. Look for the Layers icon on the map screen to turn on/off this feature.
 - We'll cover a portion of your transaction fee every time you park. (Discount varies by location)
 - Keep your engine humming with professional oil changes from Jiffy Lube's ASE-accredited technicians. ParkmobilePro Members instantly receive 15% off retail prices at 20,000+ Jiffy Lube locations nationwide.
 - Need your vehicle serviced or repaired? Save time and schedule a mobile mechanic to come to you with YourMechanic.
 - Blinker is a free mobile app that allows you to buy, sell and finance used cars with the snap of a photo.
 - Need a tow or a jump-start? We've got you covered! ParkmobilePro Members get \$50 towards roadside assistance with Nation Safe Drivers.
 - If you need a car for a business trip or vacation, book with Hertz and receive 15% off your rental.
 - Planning to park for a while? Spiffy will come to you! Choose from 5 packages and 11 upgrades to pamper your car. ParkmobilePro Members receive up to 15% off Spiffy's mobile car wash service, which can be booked over the phone, app or web. (Where available.)
- Company Membership (\$0.99/per vehicle/per month)**
 - Receive discounts on paid transactions fees per parking session
 - Free Text (SMS), push notifications and email alerts
 - Unlimited vehicles may be added

[Next](#)

8. Complete all required registration fields. The license plate you enter will be used for enforcement, so enter the plate of the car/motorcycle that you intend to drive most often (you can add and/or change plates later if need be). Click “Next”.

JOIN PARKMOBILE

2 Personal Details

First name* : ←

Last name* : ←

Email address* : ←

Password should have at least 8 characters of which at least one is a number OR special characters such as @, % and !.

Password* : ←

Confirm password* : ←

Mobile Phone and Vehicle Details

Please add the mobile number associated to the license plates you would like to register. It is possible to use the same mobile number multiple times to register separate vehicles.

Mobile Number	License Plate Number	Country	ST/Prov
<input type="text"/>	<input type="text"/>	United States ▾	Please select ▾

←

Promotion Code

If you have a Parkmobile promotion code that is still active please enter the promotion code below so we may apply the promotion to your account. Only one promotion code will be accepted during registration.

Promotion Code :

Security: Under the Data Protection Act, we have a legal duty to safeguard any information we collect from you. Information is protected using 256-bit encryption. Our data servers are maintained and hosted in a secure and redundant cloud using a SSAE18 certified service provider. We invite you to read more about our [Privacy Policy](#).

Enter your phone number into the space provided to receive standard rate alerts for Parkmobile parking and unparking of your car. **Receive 2 Parking Service Messages per request.** Text **STOP** to 69646 to opt out. Text **HELP** to 69646 for support or call 877-727-5457, email helpdesk@parkmobileglobal.com. Msg&Data Rates May Apply. Participating Carriers include: Alltel, AT&T, MetroPCS, Cricket, T-Mobile, U.S. Cellular, Sprint, Boost, Virgin Mobile, Google Voice and Verizon Wireless. For customer support please call 877-727-5457, email helpdesk@parkmobileglobal.com or visit https://parkmobile.us/phonix/pdf/terms_and_conditions_us.html for full Terms and Conditions and Privacy Policy.

9. Review information. Agree to terms and click “Next”.

JOIN PARKMOBILE

3 Review Details Submitted

Membership Type [Edit](#)
Basic Membership

Personal Details [Edit](#)

First name [REDACTED]
Last name [REDACTED]
Email address [REDACTED]

Mobile Phone and Vehicle Details [Edit](#)

Mobile Number	License Plate Number	Country	ST/Prov
64564894	775kk	United States	West Virginia

I've read all the **terms and conditions** of Parkmobile and I accept them.

[Back](#) [Next](#)

10. Your Parkmobile account is created.

JOIN PARKMOBILE

6 Finished

Congratulations! Your Parkmobile account has been created!

Selecting 'Continue' will direct you to the Parkmobile Personal Pages Home Screen. From there, you may view or edit any of your account details, as well as select the notifications you would prefer to receive regarding each of your parking transactions.

[Continue](#)

11. Need “how to park” instructions?:

<https://fpmts.wiscweb.wisc.edu/wp-content/uploads/sites/28/2017/12/ParkmobilePayment.pdf>

ACCOUNT CREATION USING APPS ON MOBILE DEVICES

Apple iOS app is shown here as example. Visit <https://parkmobile.io/products> for more information. Parkmobile applications available for Apple, Google Android, Windows, Blackberry and Amazon devices.



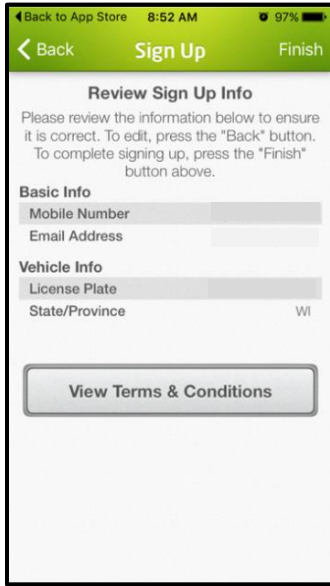
1. Download latest Parkmobile app appropriate for your mobile device from a smartphone app store.

2. Click “Sign up” or “Register” button.

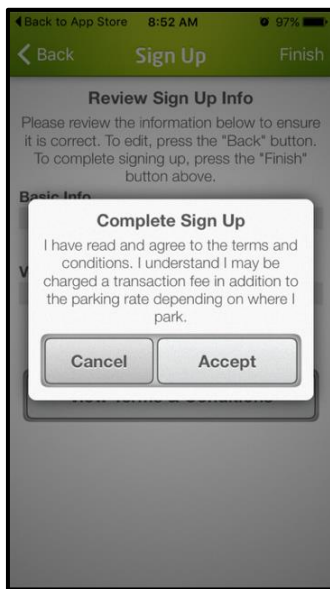


Basic Info	
Mobile Phone	(123)456-7890
Email Address	john@example.com
Password	Password123
SHOW PASSWORD	
Vehicle Info	
License Plate	USA123
State/Province	Required
Have a Promotion Code?	

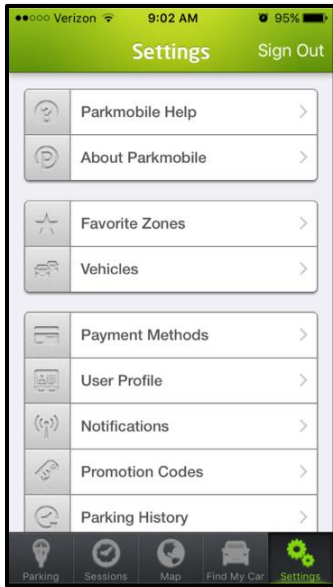
3. Enter email, password, and license plate information. The license plate you enter will be used for enforcement, so enter the plate of the car/motorcycle that you intend to drive most often (this can be changed later if you drive a different vehicle). Click “Continue”.



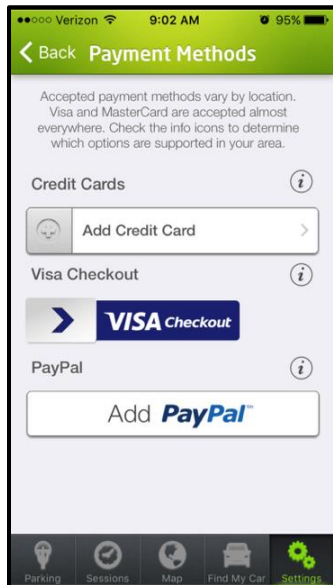
4. Review information and click **“Finish”**.



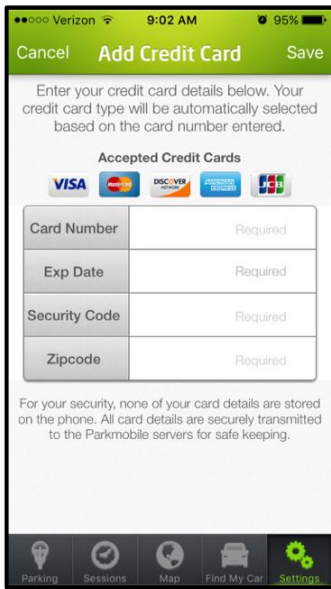
5. Click **“Accept”**.



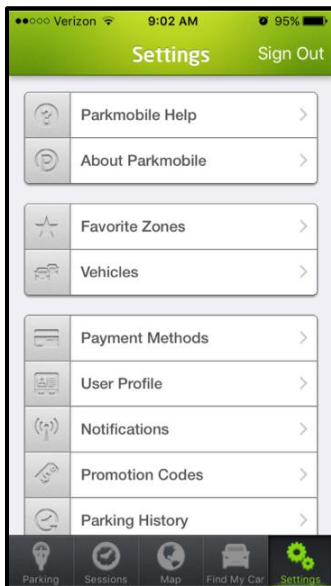
6. Click “Payment Methods”.



7. Click “Add Credit Card”.



8. Enter credit card information and click **“Save”**. *Only Visa and MasterCard are accepted!* Your account creation is complete.



9. OPTIONAL FOR FLEX PERMIT HOLDERS. If you would like, you can save your zone code (printed on the back of your hangtag) as a “Favorite Zone” in the “Settings” menu so your zone will always appear as the default zone.

ACCOUNT CREATION USING IVR (by phone)

1. Call Parkmobile at 877-727-5003. There is \$5 fee associated with this method.
2. Follow prompts to enter information and create an account.